

Salute 2010 Frequently Asked Questions (FAQs)

Q: What is Salute 2010?

A: It is an evening where AISD & Austin Partners in Education (APIE) can celebrate the successes of the teachers, volunteers and community members that help make AISD a success day after day. This is an annual event, and in the past was a closed event, and this year by moving it The Long Center, we hope to invite more of the AISD family to join us in celebrating these nominees.

Q: Who is expected to attend Salute 2010?

A: Finalists and semi-finalists in all categories; AISD Board Members; family members of finalists; and AISD faculty members.

Q: What is the cost of attending Salute 2010?

A: APIE is excited to announce that Salute 2010 will be complimentary for all pre-registered guests. You can reserve your seats today at www.AustinPartners.org/Salute.

Q: What day is the Salute 2010 event?

A: Salute 2010 will be held on Wednesday, May 19, 2010 with the awards procession beginning at 6:30pm and all events this year will be held at The Long Center at 701 W. Riverside Drive.

Q: Where will Salute 2010 be held at?

A: Salute 2010 will be held at The Long Center at 701 W. Riverside Drive. There will be FREE Parking for the first 700 cars to park in the official Long Center Parking Garage (accessible from W. Riverside and Barton Springs Rd.). The awards ceremony will officially take place inside Dell Hall.

Q: Where can I park that evening?

A: Compliments of The City of Austin, the first 700 cars will receive complimentary parking in the official Long Center Parking Garage (two separate entrances accessible from W. Riverside and Barton Springs Rd.). [Please visit this webpage to read more specifically about how to access the designated parking garage for The Long Center.](#)
NOTE: we will NOT have valet parking available that evening. If the designated parking lot is full, the next available parking garage can be found at One Texas Center (505 Barton Springs Road). This parking garage will NOT be complimentary, so please bring \$7 cash in case you have to park here. [More driving instructions for this location can be found here.](#)

Q: Do I have to pre-register to attend Salute 2010?

A: Yes. To ensure we have your seats in the correct school section and to give higher probability of sitting with your fellow school co-workers and friends, you are encouraged to pre-register online at www.AustinPartners.org/Salute otherwise you will be given on a first come, first serve basis tickets from the Open Seats section.

Q: How many tickets may I reserve?

A: At this time, there is no limit to how many tickets you may reserve (including friends, family, co-workers), but please be mindful in reserving close to the number of tickets you will actually use as all seats will be held by school.

Q: Are there assigned seats when I pre-reserve my ticket(s)?

A: After you have pre-registered online, you and your ticket(s) are not specifically tied to a row and seat, rather based on the school (you provide on the registration form), you are tied to that section. When you pick up your tickets at Will Call on Wednesday, May 19th, you will be given seats as you pick them up. Please note that you will only be given the maximum number of tickets per your original online reservation. If you need to change your original request before the event date, please contact Cindy Lo at cindy@RedVelvetEvents.com.

Q: How early will the Will Call station be open on Wednesday, May 19th?

A: The Will Call station will be available beginning at 3pm CST on Wednesday, May 19th and remain open until 6:30pm when the program officially begins.

Q: What if I want to sit with my friends from another school?

A: It would be recommended then to make your reservation under the same school name and then when you pick up your tickets at Will Call, pick them up all together.

Q: What happens if I try to pick up more tickets than I reserved?

A: During Will Call, you will only be given the number of tickets you pre-reserved. If you need more, we can give you more from the Open Section but to be in the same section, you have to pre-reserve. And we will only be given additional tickets up until show time of 6:30pm.

Q: Do I have to have a ticket to enter Salute 2010?

A: Yes, you must have a ticket (which you can pick up from Will Call starting at 3pm on May 19th) to enter the Dell Hall for where the formal awards recognition will be for Salute 2010.

Q: Will there be food served at Salute 2010?

A: There will be no actual food service that evening. There will be a cash bar and after the awards program, cake and punch will be available on the Terrace. We are also currently working with some of the local area restaurants to extend a discounted meal that evening with the presentation of your Salute 2010 ticket stub.

Q: Am I allowed to bring in outside food with me during Salute 2010?

A: Per the rules of The Long Center, you are NOT allowed to bring in any outside food or beverage with you while the function is taking place.

Q: What is the schedule for that evening?

A: Will Call will be available beginning at 3pm and also at this time, there will be a photo opportunity with various members of the AISD Board of Directors at The Long Center. Between 4:30pm to 6:30pm, there will be various live entertainments provided by the AISD Department of Fine Arts. Doors to Dell Hall will formally open at 5:30pm and the awards program officially begins at 6:30pm. We estimate the awards ceremony to conclude at approximately 7:30pm. All teacher finalists will receive instructions at a later time on where they need to be for their procession on the formal Long Center stage.

Q: I am a Teacher Finalist; do I need to arrive at a different time?

A: Yes. We encourage all finalists to be there by 5pm as we have a special VIP Reception honoring your achievement, and you will receive more information about this via email. If you do not receive this email by May 5th, please contact Christin Alvarado at calvarado@austinpartners.org

Q: I still have some unanswered questions; with who can I speak with?

A: If your question is about the Awards Nominations, please contact Christin Alvarado at calvarado@austinpartners.org. If your question is about the Salute event/program, please contact Cindy Lo at cindy@RedVelvetEvents.com.